

## MAINTENANCE MANUAL

### Everyday cleaning

Once the surface has been cleaned "after laying" (see previous chapter), for everyday cleaning we recommend the use of a neutral detergent.

Avoid using widely available detergents containing waxes and polishing additives that can deposit an undesired coating on the flooring. We strictly advise against the use of waxes greasy soaps, fillers and various treatments (water and oil repellent) on the Supergres product, as they are not necessary. If the above treatments have been applied, they will firstly need to be removed from the flooring using specific products following the manufacturer's instructions.

In the case of coatings created by soap, lime scale or dirt, you will need an acidic detergent, diluted in water as appropriate (always follow the instructions on the label).

It should be noted that hydrofluoric acid (HF) and its derivatives may damage the tiles permanently.

For routine cleaning operations we recommend the use of bleach or ammonia, appropriately diluted in water.

For all lapped or polished surfaces, the use of non-abrasive cleaning equipment is necessary to prevent the surface from losing its shine or becoming scratched.

We also recommend leaving the floor to dry properly to prevent stains from forming.

### Extraordinary cleaning

In the case of particular and/or particularly stubborn stains, we recommend using specific detergents as those indicated in Table 1: "**cleaning products**". It should furthermore not be forgotten that the removal of any type of stain is easier when the stain is still fresh. It is always important to test the detergents on a small area before applying to the entire surface, particularly in the case of porcelain stoneware with a lapped or polished finish.

**TABLE 1 – CLEANING PRODUCTS**

TYPE OF DIRT	SOLUTION	DETERGENTS/ MANUFACTURER
LIMESCALE CARBON CEMENT CHALK MORTAR PENCIL METAL RESIDUE RUST CEMENT GROUT COLOURED GROUT WALL TEMPERA	ACID SOLUTION	DETERDEK / FILA SERVICE SOLVACID / GEAL CEMENT REMOVER / FABER KERANET / MAPEI DELTA PLUS / KERAKOLL BONACLEAN / BONASYSTEM
BEER COFFEE COKE WINE ICE CREAM TIRE MARKS FAT KETCHUP MAYONNAISE JAM MUSTARD LIPSTICK RUBBER SOLES HAIR DYE URINE VOMIT	ALKALINE SOLUTION	PS87 / FILA DETERFLASH / GEAL ALKALIN CLEANER / FABER AMMONIACA / UNIVERSALE
STAINS FROM SUCTION CUPS TAR CANDLE WAX PROTECTIVE WAX GLUE CHEWING GUM INK ADHESIVE TAPE RESIDUE OILS MARKER PEN RESINS NAIL POLISH CIGARETTE	SOLVENT	FILA SOLV / FILA SOLVENT STRIPPER / FABER ACETONE / UNIVERSALE TRIELINA / UNIVERSALE